



Discipline Without Punishment: The Proven Strategy That Turns Problem Employees into Superior Performers

Dick Grote

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The original edition of Discipline Without Punishment introduced a positive approach for getting problem employees to meet--and often even exceed--job requirements. The book still delivers on that promise, and in this revised edition, Dick Grote provides new insights, along with sample dialogues, memos, and worksheets. Grote's revolutionary method helps readers:

* avoid confrontational, anger-provoking sessions * prepare for and conduct performance improvement discussions that enhance relationships and emphasize problem-solving * create and administer the entire disciplinary process, including a paid leave of absence as a final chance to commit to better performance

This proven guidebook, from one of the country's leading experts on performance management, will help any organization get potentially great employees back on track.

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