



# Healthcare Transformation: A Guide for the Hospital Board Member

*Maulik Joshi, Bernard Horak*

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Designed for easy reference, this concise manual provides hospital board members and executives with practical guidance on how to become actively engaged in the transformation of their organization. It focuses on how the healthcare industry as a whole is transforming and stresses the importance of having board members who are knowledgeable and skilled enough to provide leadership during this time of great opportunity.

This manual is ideal for orienting new board members and for providing more experienced members with insight on key issues. It supplies a list of questions to ask stakeholders that will facilitate engagement and ultimately encourage participation. Each of the chapters is organized around action steps referred to as Top Healthcare Transformers. These are designed to disseminate best practices, build organizational quality, establish transparency, and develop the culture and leadership needed to facilitate change that is intelligent and progressive. Each of those 10 chapters includes –

- The Problem: A brief, quantitative look at the problem
- The Transformer: What will transform and make healthcare different
- Best Practices: Examples of current best practices indicative of the transformer
- Board Questions: Questions every board member should consider asking and every executive should be prepared to answer

A concluding chapter provides the overall governance engagement checklist—the things to do to make certain that board members and senior colleagues are engaged and prepared to lead your organization's transformation.

*Includes a foreword by John R. Combes, MD, President and Chief Operating Officer, Center for Healthcare Governance*

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